

College of Behavioral & Social Sciences
Academic Success Center
Coppin State University
Office of the Dean
Health & Human Services Building, Room 351
Baltimore, MD. 21216

ACADEMIC PROGRAM SPECIALISTS

Ms. Denise T. Williams, M.S.
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Academic Program Specialist
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HOURS OF OPERATION

Contact information for our two academic program specialists:

Name:	Ms. Denise T. Williams	Ms. Consuella Simms
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Office location:	HHSB – Room 352C	HHSB – Room 352A
Hours of Operation:	Mondays – Fridays 9:00 AM - 11:30 AM 1:30 PM – 3:30 PM	Mondays - Fridays 9:00 AM – 11:30 AM 2:00 PM - 3:30 PM

PURPOSE:

To provide a comprehensive intrusive academic advisement experience
To increase retention efforts
To decrease students' time towards graduation
To enhance academic advising availability
To improve CBSS' connections with students (campus events/resource information)

GOALS AND OBJECTIVES:

I. Build supportive relationships thru mentoring, case management and managed care

Evaluate personal interests and abilities leading to the discovery of realistic academic and professional goals. Provide understanding of academic and administrative policies and procedures

II. Provide academic advisement and seamless placement for freshmen, transfer and returning students

The generation of a student profiles, completion of appropriate forms such as Declaration of Major, and seamless and immediate entry into academic program areas.

III. Provide intrusive academic advisement for Targeted Population

Include assessment, academic rescue plans, intrusive academic advisement, mentoring and follow-up.
Utilize and access university academic and student support services and resources
Develop an educational plan that outlines and leads to timely completion of student's educational goals.
Develop vital critical thinking and independent decision-making skills to make and accept responsibility for academic decisions.

IV. Provide managed care via case management and assessments via pyramid analytics for any CBSS students in need

CBSS' TARGETED STUDENT POPULATION:

All freshman

All transfer students

All CBSS majors – GPA below 2.0 below

Basic tenants of the ASC:

1. Success requires attention to the 'whole individual,
2. Students' academic success often contingent upon 'other than academic factors',
3. Other than academic factors include but are not limited to: personal issues, health issues, financial issues, economic issues
4. Managed Care provides prescriptions for student success and includes but is not limited to problem identification, student advocacy, case management, and referral to appropriate resources.

Profiles generated on CBSS students to provide baseline data and ensuing enhancements and assessments to plot progressions. Pyramid Analytics used regularly to track cohorts as well as individuals within cohorts.



**CBSS ASC Time Management Workshop
(L to R:: Consuella Simms, Wanda Parks (Student),
and Denise T. Williams)**

SERVICES PROVIDED:

- *Intrusive academic advisement*
- *Maintain student files*
- *Referrals to campus resources*
- *Communication*
- *Host workshops/events*
- *Transcript audits for graduation clearance*

